

WITHDRAWAL FORM



(You have the right to withdraw from the contract within 14 days of receipt of your purchase. The right of withdrawal is extinguished in the case of legal entities (corporate orders). In case of withdrawal, the customer is responsible for the shipping costs. Please contact us if you wish to negotiate other return conditions. We have the option of arranging for a messenger to collect the product from you, which is a more convenient way than having to send it to us yourself. After we have checked the contents of the package, we will arrange a refund within 14 days. You can use the form below and submit it per email.

If you wish to send the package back yourself, send it to the following address:
Pod Stupni 1567/11, Prague 10 - Vršovice, 101 00, Czech Republic,
tel.: +420 725 441 733.)

ADDRESSEE (SELLER)

Monkey Mum s.r.o.
ID: 07597851

Registered office: V Nových domcích 401/2, Prague 10, 102 00

Registered in the Commercial Register kept by the Municipal Court in Prague, Section C,
Insert 303804

Email address: info@monkeymum.com

Phone number: +420 725 441 733

for the sale of goods via an online store located at:
www.monkeymum.com

CONSUMER

Name and surname:
Address:
Phone number:
Email address:

I hereby declare that I withdraw from the contract for the purchase of these goods (specify the exact name of the goods and the quantity of the returned items):
.....
.....

Reason for return:

- I do not need this product anymore
- The product does not suit me
- The product does not meet my expectations
- Other
- I do not want to specify

Date of purchase date of receipt
Purchase order number:

The money will be returned in the same way the customer paid for the order or to the account number: IBAN and SWIFT

In, on (place and date)

Signature